



Voice PRI

Reliable Voice Connections

Primary Rate Interface (PRI) have been the standard in enterprise voice services for over 20 years. iTel can provide these reliable connections right across North America, with packages ranging from 10 to 23 channels. We augment these tried and true connections with next-generation technologies like, virtual inbound numbers from our 1,049 rate centers, drastically reduced long distance, and optional outgoing SIP trunks.

ITEL ADVANTAGES

Seamless Transition to SIP Trunking – A question facing many of today's businesses is when and how to make the leap to the current generation of voice technology. We know that changes in technology can be disruptive, so we've created a seamless transition plan to allow your business to migrate to the next generation of voice services when you are ready.

Automatic Failover Feature – Redundancy is a hot topic in today's world. You can't afford to be out of touch with your customers. Our Business Voice PRI service ensures that even if your on-site Voice Switch (PBX) fails, calls can be completed to the telephone number of your choice.

Release Link Trunking Feature – Businesses are always balancing the cost of communication resources with the capacity to service customers. That's why our Business Voice PRI service comes with Release Link Trunking—a feature that provides you with the ability to free up PRI channels when using the conference call feature on your switch (PBX).

Customer Service – iTel has a highly skilled, professional team working behind the scenes. We proactively monitor your services from our own dedicated Network Operation Centre staffed with trained and certified technicians.

Contact our sales department today to find out about more benefits specific to your company.

INCLUDED FEATURES

- Scalable from 10 to 23 channels
- 24/7/365 support and proactive technical monitoring
- Virtual inbound numbers within iTel's industry-leading 1,049 Rate Centers
- 10 included Direct Inward Dial (DID) telephone numbers
- Call Display
- DID-level billing
- Enhanced 911, 411 and 711 (Message Relay Service)
- Toll-Free numbers available

OPTIONAL FEATURES

Long Distance Pick and Pass – Even if your current phone provider has trapped you in an automatically renewing 100 year contract, we can “pick” your long distance traffic and “pass” it through our network for immediate savings on your long distance traffic.

Outgoing SIP Trunks – Outgoing SIP trunks are the perfect introduction to current generation voice services. You'll see immediate savings on your long distance traffic, along with the scalability and line pooling features that have made SIP trunking the new standard in enterprise telephony.

ABOUT US

iTel provides IT and communications services to businesses, institutions, government and carriers throughout North America.

Our carrier network is one of the largest in Canada, multi-homed in geographically diverse data centres across the country. It was built from the ground up to deliver IP and network solutions at the fastest speeds available. Our extensive fiber and datacentre assets will connect your businesses with the latest in voice, data, and networking services.

